

Warranty and Return Information

All sales are final. Items are not refundable or exchangeable.

Custom made appliances are covered under a one-year warranty provided Prevail Prosthetics & Orthotics fabricated the item. The warranty is extended for normal use. Misuse or abuse of the item will void the warranty. After one year, a charge will apply for repairs.

For prefabricated items and off the shelf devices: the manufacturer's warranty supersedes and replaces any warranty offered by Prevail.

Socks and other fabric garments have no warranty.

Prevail is not be responsible for any changes or additions made to appliances that is not ordered by the prescribing physician, or in the event the appliance has been altered or repaired by anyone other than a certified representative of our company.